

**Botley Medical Centre**  
Elms Road, Botley, Oxford, OX2 9JS

Practice  
overview

Patient  
experience

Compare  
practice 

## Where patient experience is best



**89%** of respondents felt the healthcare professional recognised or understood any mental health needs during their last general practice appointment

Local (CCG) average: 90% | National average: 86%



**95%** of respondents had confidence and trust in the healthcare professional they saw or spoke to during their last general practice appointment

Local (CCG) average: 97% | National average: 96%



**76%** of respondents say they have had enough support from local services or organisations in the last 12 months to help manage their long-term condition(s)

Local (CCG) average: 79% | National average: 74%

## Where patient experience could improve



**66%** of respondents describe their overall experience of this GP practice as good

Local (CCG) average: 88% | National average: 83%



**38%** of respondents usually get to see or speak to their preferred GP when they would like to

Local (CCG) average: 58% | National average: 45%



**54%** of respondents were offered a choice of appointment when they last tried to make a general practice appointment

Local (CCG) average: 74% | National average: 69%